

# CHCC ANNUAL REPORT 2017

*Celebrating*

25 YEARS

CHCC COLLEGE OF  
HEALTH CARE  
CHAPLAINS

1992 - 2017

CHCC COLLEGE OF  
HEALTH CARE  
CHAPLAINS



unite  
the UNION  
in HEALTH

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## PRESIDENT'S REPORT

Mark Burleigh

### 25 YEARS YOUNG (NO NOT ME!)

This year we are celebrating the 25th Anniversary of the formation of the CHCC. The College was inaugurated at its first AGM on 16 July 1992 in the College of Ripon and York St John in Ripon. We are glad to mark this anniversary at the Annual Conference this year and in the Health Care Chaplains' Week (#HCChaplainsWeek) in October (16-20 October). How many of our current members were at that original meeting I wonder?

### ANNUAL STUDY CONFERENCE

120 delegates from a variety of faiths and denominations met together in early September for the annual CHCC conference at High Leigh Conference Centre in Herts. The topic under discussion was "Faithful & Fair: Changing Chaplaincy in the NHS" for the Acute strand and "Creating a Place of Belonging: the welcome of the L'Arche communities and the discovery of our home in the world" for the Mental Health strand. We had many memorable speakers and lots to think about and act upon when we returned to our own settings. Many thanks to the Cambridge team and to the Mental Health Chaplains' Forum for organising the programme and to William Sharpe and Nick Flood for seeing to the admin and the finances.

### THANKS

I am immensely grateful to all the members of the Organising Professional Committee (OPC). Without their hard work and commitment, it would be impossible for the CHCC to function.

Many thanks also to **William Sharpe**, for his hard work and support as College Registrar, to **Jane Beach**, our Unite Professional Officer and to **Kathy Walters**, our Unite Industrial Officer.

### MEETINGS

Over the past year I have represented the College at many chaplaincy meetings, including the Chaplaincy Leadership Forum, the Network for Pastoral, Spiritual and Religious Care in Health and the UK Board for Healthcare Chaplaincy (whom we hope will soon be accredited by the Professional Standards Authority). I have also chaired four meetings of the national OPC and last year's AGM.

### UPDATES

At the 2013 AGM members told me that they would like regular updates from the CHCC - to keep in touch with chaplaincy issues. Since then I have been sending out monthly updates - and I hope they have been useful. My last update will be coming out before the AGM.

### THANK YOU

As you will know this is my last President's Report for the annual report as I am concluding my second term of office at the September AGM. It has been an immense privilege to serve you all and I thank you for your support over the past six years. It has taken a lot of time, but it has been worth it. On your behalf, I would like to thank my employer, the University Hospitals of Leicester NHS Trust, and my colleagues in the chaplaincy team, who have allowed me to do this without ever objecting to the time it has taken. Remember, apart from the Unite employees (Registrar, Professional Officer and Industrial Officer), I and all the members of the OPC give their time freely and without being paid.

I am so pleased that Simon Harrison will be taking up the role of President to succeed me - he is an excellent choice. I will be handing over to Simon at the AGM.

The Chaplaincy landscape in the NHS in England, Wales, Scotland and N Ireland has changed greatly during the last few years. I have sought to serve to the best of my ability and believe I leave the CHCC in a good position to look forward with hope in difficult times for healthcare.

If you wish to contact me, do drop me an email to [president@healthcarechaplains.org](mailto:president@healthcarechaplains.org), or after the AGM to [mark.burleigh@uhl-tr.nhs.uk](mailto:mark.burleigh@uhl-tr.nhs.uk).



## REGISTRAR'S REPORT

William Sharpe

### INTRODUCTION

"Hello, my name is John from the Chaplaincy department. .... I will be pleased to support you during your stay in hospital." This was about twenty-five years ago as I lay in my hospital bed. This dynamic ministry of supporting people with faith and none is still ongoing as CHCC celebrates its 25th Anniversary.

I am glad to have experienced this vital ministry years ago, and privileged to be at the forefront of delivering this service in the NHS.

The NHS has had substantial changes in delivering its services whereby creating an uncertainty for its service users and staff. Despite this, the CHCC Organising Professional Committee (OPC) and Unite continue to campaign, promote and support their members and the profession in these provocative times.

### MEMBERSHIP

Over the past two years, CHCC membership has been consistently between 667 – 675. It currently stands (June 2017) at 672, a slight drop from this time last year. Current membership consists of:

Whole-Time	371 (398 in 2016)
Part-Time	202 (183 in 2016)
Retired	62 (58 in 2016)
Other (Volunteers)	37 (34 in 2016)

Up to June 2017, I have processed 22 new members (compared to 21 to June 2016) of which 8 are full time and 14 part-time chaplains.

Resigned membership for assorted reasons (Jan- June 2017) is 18 (15 in 2016)

### ORGANISING PROFESSIONAL COMMITTEE (OPC)

The current regional reps elected to serve in post till 2018 are:

Karen Mackinnon	Central Southern
Tony Brookes	Eastern
Phillip Staves	East Midlands
Tim Mercer	London
Assia Shah	North West & Ireland (stepping down)

Tim Bennison	Scotland
Alison Coles	West Midlands
Wynne Roberts	Wales - North & Powys
Lance Sharpe	Wales - South
Alisdair Laird	Yorkshire & Humber

These will be three regions without representatives:

- South West - due to Simon Harrison elected as new President
- North Eastern
- North West & Ireland - due to Assia standing down

It is the wish of the OPC to have full representation on the committee so we can serve our membership effectively and I would encourage a member from these regions to consider taking up the role of regional representative.

Other Officers elected to serve on the OPC from the AGM until 2020 are:

Simon Harrison	President (newly elected)
Nick Flood	Treasurer (continuing in post)
Stewart Selby (continuing)	Equality & Diversity Officer in post)
Kartar Singh Bring	Faiths Coordinator (newly elected)

### THANKS

I would like to take this opportunity to thank Mark Burleigh who has served as CHCC President (2011-2017) for all his arduous work on behalf of chaplains with particular regard to providing invaluable support and information about advancing the professional agenda. My sincere thanks also to all members of the Organising Professional Committee for all their energy and commitment to the College and we look forward to working together with Sarah Carpenter and Colenzo Jarrett-Thorpe (Unite Health Sector National Officers) to endorse the role and work of Healthcare Chaplains.

### CONCLUDING THOUGHTS

This continues to be an exciting (if somewhat busy) time for all of us! I have enjoyed the opportunity to get to know members through many conversations by phone, email or at conferences and I am encouraged that so many continue to have hope for the future of healthcare chaplaincy.



## TREASURER'S REPORT

### Hon Treasurer's Report - Year Ended 31 December 2016

Nick Flood

#### BRANCH FUNDS

2015

##### Receipts

Branch Administration Allowance	5,835.95	5,035
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##### Payments

Web Site Maintenance/Development/Redesign	2,574.59	791
Journal Editorial Board Meetings		158
Publication & Printing - Journal		3,115
- Annual Report	900.00	
Mental Health Chaplains Task Group	617.45	593
ELC/Ambitions Working Group	123.10	458
NCPC Subscription	120.00	120
Other Meeting Costs & Travelling	245.80	155
President's Expenses	100.65	284
Treasurer's Travelling etc	213.15	233
ENHCC - Affiliation Fee	98.18	99
- Conference	756.37	
Research - FOI Questionnaire		215
General Expenses	22.26	47
	<u>5,771.55</u>	<u>6,268</u>
Surplus of Receipts over Payments	64.40	(1,233)
Cash & Bank Balances at 1st January 2016	289.86	1,523
Cash & Bank Balances at 31st December 2016	<u>354.26</u>	<u>290</u>

#### BURSARY & TRAINING FUNDS

##### Funds generated by

Joint Annual Study Course	10,303.66	8,304
Mindfulness Day	(84.01)	489
Donation	300.00	400
	<u>10,519.65</u>	<u>9,193</u>

##### Payments

Bursaries	3,750.00	3,320
Web Site - Redesign & Development	1,385.40	
Journal Publication & Printing	3,520.95	7,225
General	196.65	104
Research	246.60	304
	<u>9,099.60</u>	<u>10,953</u>
Net Increase in Funds	1,420.05	(1,760)
Cash & Bank Balances at 1st January 2016	32,688.06	34,448
Cash & Bank Balances at 31st December 2016	<u>34,108.11</u>	<u>32,688</u>

**Note.** The accounts are prepared on a cash basis therefore income from Courses and Conferences is only accounted for when actually received.



## PROFESSIONAL OFFICER'S REPORT

Jane Beach

As ever this has been another eventful twelve months! By the time you read this we will know which party is running the country for the next five years and whether the NHS and those who work within it continue to be negatively impacted by the effects of austerity. Whatever, the situation, I know our members will be working as hard as ever to ensure the delivery of compassionate, safe and effective services.

In terms of CHCC, I am very pleased that this year we welcomed Kathy Walters as the Lead Industrial Officer. She is indeed a very welcome addition to the team. This is also the year we say goodbye to our President. Mark was President when I started at Unite in Health in 2012. He was, and has continued to be, a tremendous support for me in my work with CHCC and it has been a pleasure working with him over the last five years. He has shown commitment and confidence in taking forward the work of CHCC, meeting every challenge head on, which has not always been easy! Under his leadership the OPC has gone from strength to strength with an active representative in each region and excellent communication systems with members in place. They are also nationally recognised as the professional body to engage with on the healthcare chaplaincy agenda. I would like to say a personal thank you, but also thank you on behalf of Unite in Health and our members, for all that he has done and whilst I'm sure he will continue to be involved with CHCC, we wish him well in the future. We look forward to the next chapter with our new President.

Within my role of supporting the OPC, I have been working on a number of issues related to spirituality with CHCC colleagues and external partners. We have produced a guidance document on spirituality and the NMC Code for nurses to use alongside the existing RCN pocket guide. The NMC is in the process of reviewing this with a view to endorsing it and it is hoped to have it available in time for conference. In addition, the NMC are in the process of reviewing and revising their pre-registration nursing standards. They came to meet with the OPC in June to discuss the importance of including the spiritual and pastoral aspect of care within the new standards.

The 16th - 20th October is Health Care Chaplains' Week! The aim of the week is to raise awareness of healthcare chaplains and the fantastic work that they do! We are asking a whole range of organisations to sign up to say they support the work that you do and our OPC representatives have a number of activities planned locally, for example, stalls in the organisations to provide the opportunity to engage with staff and members of the public. We very much hope you will support the week and perhaps consider organising your own event. Further details about the week are on the website; [www.healthcarechaplains.org](http://www.healthcarechaplains.org). We have our own hashtag for the week; #HCChaplainsWeek, so for those of you active on Twitter, please join in and retweet! If you are not on Twitter, why not think about joining so you too can follow events as they happen? This year is also the 25th anniversary and I look forward to celebrating this landmark with my colleagues and to another 25 successful years!

[www.twitter.com/uniteinhealth](http://www.twitter.com/uniteinhealth)

[www.facebook.com/uniteinhealth](http://www.facebook.com/uniteinhealth)



## INDUSTRIAL OFFICER'S REPORT

Kathy Walters

With the further reorganisation of NHS and Social Care services via the 44 Sustainability and Transformation Plans (STP) the NHS continues to be at risk from increasing privatisation. The risk to chaplaincy services is tangible with many trusts seeing this as an optional 'extra' rather than appreciating the value both in pure monetary terms as well as in quality of care for both patients and staff.

An example of a recent reduction in chaplaincy services at a London NHS Trust demonstrates the fundamental lack of understanding of the service as well as a short-sighted approach to money saving. Many services around the four countries of the UK are suffering from similar cuts. Roles are being diluted by overstretched services. Changes to the configuration of services means that there are reduced staff overall as well as reduced staff at band 7. Industrial Officer support continues to be provided by the regional officers where these changes are taking place and includes raising awareness of chaplaincy as well as protecting jobs and grading.

The CHCC role in demonstrating the value of chaplaincy is as important now as it has ever been and the college will continue to work hard to ensure that chaplaincy is both understood and valued by patients, staff and employers. As Industrial Officer to the OPC I will be attending the Community Practitioners' and Health Visitors' Association (CPHVA) conference in October to raise awareness of chaplaincy services amongst health professional members and will take part in promoting the Health Care Chaplains' Week in October via social media and press release.

Whilst there are huge challenges ahead, Unite is committed to ensuring a strong voice, decent pay and secure work for those who work in healthcare chaplaincy.

Benson Kimaru has been sharing with us his vision of mental health care in Kenya and he is looking for support in establishing the MindCare Day Care and Drop in Centre in Gacharu, Kenya. This is in Benson's home area. Whilst we know that funding for this project is not possible through the CHCC, we are looking to establish a partnership, possibly with reciprocal visits to and from Kenya. We continue to support Benson in prayer, and in helping him to find other avenues of funding.

Collaboration is a natural part of our working and we look to chaplaincy colleagues from the acute sector with great admiration. The breadth of experience and commitment is truly astonishing and we all strive for the wellbeing of the whole person, physical, mental and spiritual in all that we do. But of course those of us serving in the mental health world reckon we have the best part of it! Well done everyone.





## MENTAL HEALTH CHAPLAINS' FORUM REPORT

Jean Fletcher

The Forum in this past year has comprised seven members: Jean Fletcher (Oxford), Judith Gilbert (Kettering), Ruth Bierbaum (Canterbury), Cameron Langlands (South London), Linda Nicholls (Watford), Lance Sharpe (South Wales) and Mark Thompson (Colchester). Thanks are recorded to William Sharpe who makes us so welcome when we meet at the Unite building in central London.

Mark Burleigh invites a mental health contribution to the regular e-newsletter for CHCC members and we are glad to have the opportunity to bring our news.

The planning for the annual conference is always an interesting challenge! At the 2016 conference the mental health strand was entitled 'Creating a place of belonging: the welcome of the L'Arche communities and the discovery of our home in the world.' We welcomed Louise Carter, the national formation officer for L'Arche, and also members of the Kent L'Arche community. They brought life and light into the conference. Members of the other strand of conference were heard to say 'What are they doing next door?!' Sounds of music, laughter and dancing floated through the conference centre as we experienced a deeply moving enactment of the Feast of the Kingdom of God.

As part of our reflection we were privileged to welcome Ahmad Al Rashid, a Syrian Kurd recently granted asylum in the UK. Toni Brodelle, founding trustee of the Wycombe Refugee Partnership introduced Ahmad and he spoke movingly of his life in Syria and the necessary escape from his home country. He had suffered desperate adventures to reach a safe haven. We shall not forget hearing his story and seeing the tragedy etched upon his face.

Other times in the conference allowed for meeting and greeting of chaplains from around the country and the programme in the other strand of the conference with Professors David Ford and Robert Song led some to 'cross the floor'. It was a welcome collaboration.

This sharing led to the suggestion that for 2017 the conference could be planned as an entity with one theme, one set of keynote speakers and common reflective practice, alongside the usual sharing of mealtimes and relaxation. The Sheffield Team have been great to work with in planning of the conference. We also appreciated meeting in Cambridge with Revd Dr Jane Leach, one of the keynote speakers for 2017. The Forum will be inviting feedback from the mental health chaplains as to the success of one conference for all.

We have responded to the view that the conferences have been too London-centric and Swanwick conference centre in Derbyshire has been the chosen venue for the CHCC conference in 2017.

There is also a two-day conference in the Northwest in June 2017, with Julian Raffay inviting chaplain colleagues to 'Researching Spiritual and Pastoral Care – measuring the value of chaplaincy.' This is hosted on Merseyside and led by Prof Ewan Kelly and Prof Peter Kevern.

Friendship has grown with the annual Dementia 20:20 conference, where a chaplain was available at the event. Whilst erudite research papers were given, there were delegates affected personally by the experience of dementia in their families and a number of people found their way to the chaplain for support. Notably the conference welcomed those with dementia and there was a dynamic turn of events as people spoke up to call for their human rights. They urged 'Do not put us in a corner when we are diagnosed with dementia, help us to live fulfilled and joyful lives'. Those who spoke from the conference floor were inspirational.

During this past year the Forum welcomed Ben Ryan from Theos, the think-tank on religion and society. He shared with us some of his current research. It was a lively and helpful conversation and he was able to hear of our perspective too.

The issues surrounding the level of chaplaincy provision are never far away and at least one Trust has suffered a major cut in its provision. Long serving chaplains faithfully offering a professional and compassionate ministry have been laid aside. Such painful episodes serve to remind us all of the importance of good communication across the chaplaincy community, of the gathering of sound evidence of our work and the ongoing building of relationships within the wider organisation. We will all need to remain vigilant to ensure that Spiritual and Pastoral Care is not diminished.

My term of office as Chair is coming to an end and I would want to take this opportunity to thank everyone who has been so supportive of the Forum and its workings in this past year. The world of mental health chaplaincy has never faced so many challenges and remains truly an essential part of good healthcare. We celebrate one another and press on.





## FAITHS COORDINATOR'S REPORT

Siddiq Diwan

As my term comes to an end I reflect upon my role as the minority faith representative, it has been a dynamic role that continually evolves with the changing landscape of healthcare chaplaincy. It was an interesting time when we attempted to map this landscape and draw up a strategy of positive engagement of minority faith chaplains with their majority Christian colleagues.

As minority faith chaplains find their way in healthcare chaplaincy; formulating more culturally attuned models of working, the need for better integration has never been greater. I leave reassured CHCC is committed to a more diverse and holistic approach to chaplaincy. I wish CHCC the very best in the future.



## THE JOURNAL

Meg Burton

At the last CHCC AGM, it was decided not to renew the contract with Equinox. However, the meeting did decide to continue purchasing it for members as benefit of CHCC membership.



## GP CHAPLAINCY

Fiona Collins

The Interest group has been able to encourage the beginning of a number of Chaplaincy positions in General Practice with the information coming through the website [www.gpchaplaincy.com](http://www.gpchaplaincy.com).

The development of a new Handbook has resourced many who are interested in starting up a chaplain's post and this has been made freely available through the website.

The development National training standards and how volunteers can be used in this area alongside paid Chaplains is being looked at for others to follow.



## END OF LIFE CARE RESOURCE GROUP

Meg Burton

I have continued to represent the College on the Ambitions Partnership Group and have been joined recently by Tony Brookes. Together with Kevin Tromans we had a teleconference with members of the National End of Life Information Network in March. They had identified that no-one has been collecting data on a national basis regarding spiritual care input at end of life, meaning that what chaplains do cannot be included in national reports.

We have been urged to begin doing this and they have given us a lot of information about different audits e.g. Palliative Care Clinical Data Set; Palliative Care Co-ordination: Core Content; RCP audit on Dying in Hospital; and CQC, in which there is nothing specific about spiritual support in the summary reports. Tony is leading on this piece of work and you will be hearing from him shortly.



## EQUALITY AND DIVERSITY OFFICER

Stewart Selby

I agreed to be appointed to this vacant OPC officer post during the spring/summer of 2016. Since commencing I have worked on building relationships within the OPC and CHCC/Unite's officers, staff and others.

### **CHCC Membership Survey:**

It has been a busy year or so, the CHCC Equality and Diversity Survey, was sent out to our Membership during March 2017. The Survey, took longer to be finalised and distributed, than intended. This was due to several factors, including IT issues and the need to ensure some safeguards were built into the survey. This was done to support members who currently could have been experiencing difficulties at work. Links were included, directing members towards help and assistance. This was required, as the Survey, was not designed as a reporting tool!

The first part of the statistical analysis has been completed, with a brief report, being given to the OPC at the meeting held in April. 131 Members responded, this represents just over 20% of the College Membership at that time. This is considered a good response for most surveys. It is also useful as statistically it is reasonably representative of the College membership. However the usual health warnings, apply!

I am now in the process of completing the second part of the data and statistical analysis. This is potentially more important and useful as this process attempts to understand, and to look at, the issues and concerns our Members have experienced and, via the survey, informed the College! This will form the basis of the detailed report given at June's OPC. The OPC will use the report to inform its work plan going forward. More information and detail will be available at our Conference.

### **National Health Care Chaplains' Week: #HCChaplainsWeek**

I am part of a group, planning the National Health Care Chaplains' Week. This will take place across the UK during the week 16th - 20th October 2017. This follows last year's successful National Health Visitors' week, due to be repeated in August 2017. We will be using a similar model. More information will be available throughout our Study Conference.



## WEBSITE ADMINISTRATOR

Mark Burleigh

Following the launch of the updated website in May 2016, the new site has been well received. The “responsive” nature of the site has also improved access on phones and tablets.

Sadly, there was an attempt to hack the site in September. It did not succeed in gaining access but did cause the site to generate errors when being viewed. In response the security of the website was upgraded so that the editing facilities can only be accessed from authorised IP addresses. Since then we have had no further problems and no information was compromised. No information is stored within the site except members' email addresses and passwords for the members' area.

CHCC members can access the members' area using their email address. You will need to use the email address that the CHCC has as a part of your membership details. If you need to change your registered email address please email the CHCC Registrar ([william.sharpe@unitetheunion.org](mailto:william.sharpe@unitetheunion.org)).

The first time you want to log in please use the "forgot password" option. A new password will be emailed to you. When you have used that password to log in to the members' area you can change your password to something more memorable.

I am glad that the website is being well used and continues to serve the cause of Chaplaincy and the interests of the members of the College. If you spot a problem with the website, please do send me an email!

**[website.admin@healthcarechaplains.org](mailto:website.admin@healthcarechaplains.org)**

# REGIONAL REPORTS

## EAST MIDLANDS



Phillip Staves

I became OPC representative for the East Midlands Region in autumn 2013 and was re-elected for a three-year term in 2015.

We held a successful joint study day with the West Midlands Region in November 2016. The day was facilitated by Carol Wilson with the topic "Mental Health – First Aid" with the aim of giving acute chaplains some skills and strategies for helping people who also have mental health problems. We hope to hold a follow up meeting this autumn.

As Regional Representative, I have attended the quarterly meetings of the Organising Professional Committee (OPC) in London. As reported elsewhere the OPC has discussed many

topics during the year and I have on occasions raised matters relevant to the East Midlands and also spoken up on behalf of smaller District General Hospitals.

As Lead Chaplain of a small team at Kettering General Hospital, I regret that it is difficult to find time to visit other Trusts. However, I'm very happy to talk through issues with members on the telephone, give advice when I can and, where necessary, raise members' concerns at the national OPC meetings.

My term of office ends next summer and local members will need to be thinking about appointing a new representative.

## EASTERN



Tony Brookes

I continue to bring to the OPC and the region, a varied knowledge of chaplaincy and a commitment to seeing healthcare chaplaincy continue to flourish as in a time when Chaplaincy is increasingly challenged, albeit often from a position of misunderstanding our work, or our intention.



## LONDON

Tim Mercer

Once again, the year has included important meetings for the future of chaplaincy, which London Chaplains have been able to attend. These have included a consultation on the significance of values and beliefs to patients. This was an ESRC-funded project entitled Faithful judgements: the role of religion in laypeople's ethical evaluations of new reproductive and genetic technologies, led by Professor Jackie Leach Scully, Co-Director, Policy, Ethics and Life Sciences Research Centre. As usual the annual Norman Autton lecture provided wisdom, on this occasion concerning the spiritual journey of the elderly: What are older people for? Faith, Culture and Narratives of Age in a Successful Church, given by Revd Canon Dr James Woodward.

Members have taken up opportunities for education and support from UKBHC, CHCC, faith communities, educational establishments and the Network for Pastoral, Spiritual and Religious Care in Health (successor to MFGHC and the HCFBG) and others. We enjoy peer support, supervision and encouragement. An intelligent approach to the NHS Chaplaincy Guidelines 2015 re Religious and Spiritual Care in the NHS and an integrated approach to healthcare chaplaincy have been welcome.

Our current membership is 112. In the region, like others, we have been experiencing a number of changes in chaplaincy teams, including the retirement of experienced chaplains, and challenges from restructuring, with consequent reductions in team size, difficulties with off-site meetings and inter-disciplinary

work and pressures on the established models of chaplaincy in use or, at least, to the working practice of chaplains on different sites. Some Trusts in acute, mental health and community settings and in some hospices and private hospitals have made significant changes, driven by the financial challenge to the NHS and to healthcare provision. Such changes should remain on our agenda as we look for a better future provision. Our Steering Committee has continued under the leadership of co-chairs: Revd Claire Carson and Revd Tim Coleman; our thanks to them and the remaining members of the Committee: Tom Baron, William Sharpe and to two former members, who have retired: Maggie Davidge-Smith and Bernd Koschland. We are seeking additional members for the Steering Committee in a busy period for all chaplains.

We have been able to raise issues of concern with one another; we are pleased with the Journal and the engagement made by chaplains, both nationally and in our Region. For instance, some joint work on the training of chaplaincy volunteers has been welcome and the use of properly organised bank chaplains has been welcome for required on-call provision. We remain committed to supporting individual chaplains as necessary, when they face personal crisis or change, and to keeping the balance in our own lives. We hope to see improved quality in care and good organisation, so as to benefit patients, relatives and members of staff with regard to chaplaincy's religious and spiritual support.

## NORTH EAST

Kevin Tromans served the region effectively from 2012 until 2016 when he had to step down due to other work commitments. In the meantime Peter Webb, chaplain in City Hospitals, Sunderland, has agreed to represent the North Eastern Region. His details are on the Website.

On behalf of the OPC and members of the region, we would like to thank Kevin for his commitment to the College.



## NORTH WEST & IRELAND

Assia Shah

Assia has served as the regional rep since January 2017.



## SOUTH CENTRAL

Karen Mackinnon

Last year was an interesting one for chaplaincy nationally, regionally and locally with regards to challenges from the British Humanist Society, now Humanists UK. As well as being involved with these as a chaplaincy manager, I also supported others regionally around this and some of us went to Church House, Westminster in May 2016 to share our concerns and support one another. NHS England later organised some chaplaincy recruitment training days to support chaplains in negotiating the Public Sector Equality duty. I did propose a regional chaplaincy day to explore these issues amongst ourselves as chaplains and college members but this was not taken up. It has been difficult getting people together regionally.

I am a regular attendee and contributor to the meetings of the Organising Professional Committee and indeed to the work that goes on between these meetings, which I thoroughly enjoy. I am actively involved in exploring how we might celebrate national Health Care Chaplains Week in our trust. If anyone in my region has any bright ideas on this or of how we might support one another more, please do get in touch. The best way to get my attention is via email: [karen.mackinnon@uhs.nhs.uk](mailto:karen.mackinnon@uhs.nhs.uk).



## SOUTH EAST

Stephen Baker

I became the regional representative for the South East following the CHCC conference last September. I am delighted and privileged to have the opportunity to represent the South East area on the OPC and look forward to working with and learning from colleagues from around the country.

I find the meetings very informative and they have given me a greater insight into the work the CHCC does and the great level of commitment people give to the spiritual and pastoral care of patients, relatives and staff in our hospitals.

As the only Chaplain at the hospital I work in (although there are two of us in the Trust) I may not have the time to visit members in the area or arrange many meetings but I am happy to talk though matters over the telephone and make representation for members at the OPC. Hopefully, as time goes on, there may be opportunities for us to meet up on occasions.

If any members in the area have any suggestions for better support and involvement please let me know.



## SOUTH WEST

Simon Harrison

This last year has been 'interesting' in the South West. This is not, however because I have managed to facilitate any exciting CHCC events. Rather it has been a challenging time in the region for several individual chaplains and teams who have sought some support on a range of issues where it is useful to have a colleague who understands chaplaincy but is also just that little bit removed from the situation.

There are still several departments I would love to visit and new members I would like to meet up with but have not yet managed to. There has been less to do this year as 'Vice-President' as members of the OPC have all been stepping up to support different areas of CHCC, which has been a real blessing.



## WEST MIDLANDS

Alison Coles

I have been pleased to be able to support you again this year and to welcome nine new members to the College in our region. Several of you have contacted me for information or advice about a number of work-related issues and I have raised specific concerns about on-call and emergency weddings at the quarterly OPC meetings.

Apart from our Birmingham and Black Country Chaplains' Collaborative meeting, opportunities to join you at other collaborative meetings are becoming less frequent because of the work pressures we all face. However, I appreciated the invitation to the Chaplaincy Focus Group at South Warwickshire Hospitals where I met chaplains and staff who were interested in spiritual care. I was also able to speak with a number of you at last year's study conference and at a recent chaplains' meeting convened by the Bishop of Lichfield.

During the year we joined with colleagues in East Midlands for another successful joint study day. The Chaplaincy at Queen Elizabeth Hospital, Birmingham, kindly hosted us and Carol Wilson, Head of Spiritual Care for Birmingham and Solihull Mental Health Foundation Trust, led a thought-provoking Mental Health First Aid Lite Course. Chaplains welcomed the opportunity to meet together as well as receive some training so we hope to be able to offer a further day later in the year.

I am always interested to hear from you and offer support where I can. My second term of office will end next year so I hope one of you will take on the role. If you would like to know more about what is involved please get in touch.





## YORKSHIRE AND HUMBER

Alisdair Laird

Although the geographic dispersion of chaplaincy services, both between services and within some of the Trusts, remains a constraint it is good to see the progress being made to overcome it through increasing communication. The ongoing liveliness and value of the regional research network (CRNYH) is the most tangible sign of this.

Efforts to increase diversity and resilience in chaplaincy services are beginning to bear fruit, eg the use of 'bank chaplains' drawn from local communities, and building up the number of volunteers and the range of work open to them. This may also provide some help in increasing the quantity and quality of potential candidates for paid chaplaincy posts.



## SCOTLAND

Tim Bennison

As Scottish Rep I have attended four meetings of the CHCC's Organising Professional Committee over the last year. These meetings inevitably focus largely on issues facing healthcare chaplaincy in England and, as a representative of our somewhat different tradition of spiritual care in Scotland I sometimes find myself feeling a little "dislocated"! Nevertheless, it is instructive, and at times, helpful, to get an insight into other ways of understanding and approaching spiritual care - as, I think, it is also helpful for my English colleagues to hear something of how we do spiritual care in Scotland. The differing roles of the various

faith groups in the two countries in relation to healthcare chaplaincy, and Scotland's understanding of "generic" chaplaincy, often provoke debate and discussion.

Back in Scotland, there hasn't been massive interest or support for reviving our somewhat dormant regional group. The group, however, does still exist (with duly appointed office-bearers) and I hope to call a meeting later in the year to discuss the way ahead.



## WALES

Lance Sharpe

It seems remarkable that another year has passed and I have to report that I have attended the OPC on two of the three occasions to represent the South Wales region and the whole of Wales in consultation with Wynne Roberts our representative covering the north.

The Lead Chaplains' Forum Wales has continued to meet and we hope to arrange a joint CHCC CPD study day to be held in Newport in the autumn. Plans are being finalised at present but it looks as though we may well source some excellent speakers for the event which we will let you know about as soon as arrangements are made.

A letter to CEOs did go out, as mentioned last year's report, reminding them of their 'obligations' with regards to the

Standards etc and had mixed results. Suffice it to say, although general commitments to supporting chaplaincy were made by all, no real assurances of any investment in establishments were made which is hardly surprising in the financial climate the NHS in Wales finds itself in. It did give Senior Chaplains opportunity to discuss spiritual care with executives and senior managers which may raise the profile of chaplaincy in their consciousness. Only time will tell!

Do remember that CHCC is here to support you in your workplace issues and if you have any questions regarding terms and conditions or recruitment support please contact me. Finally, do remember the College's study conference in September details of which are on the CHCC website.

## Appendix: Current CHCC Business Plan

Aim	Actions	Timescale	Responsible
Effective communications with members	<p>Update Website with Minutes</p> <p>Send monthly email updates to members</p> <p>Ensure CHCC addresses issues relevant to Scottish and Welsh chaplains Include monthly issues in the President's email update</p> <p>Print completed membership leaflet more applicable to Scottish chaplains and distribute to Scottish chaplains</p> <p>President to attend annual meetings with members in Wales and Scotland</p>	<p>On-going</p> <p>On-going</p> <p>On-going through President's update Meeting in 2016</p> <p>July 2017</p> <p>None yet arranged for 2017</p>	<p>Registrar &amp; Webmaster</p> <p>President</p> <p>Tim Bennison, Registrar, President, Lance Sharpe</p> <p>Tim Bennison, Registrar</p> <p>Tim Bennison, Registrar, President, Lance Sharpe</p>
Manage CHCC business	<p>Review and update business plan</p> <p>Following the Equality and Diversity survey:</p> <p>1. Create website content with summary report and advice for members seeking support if they are subject to discrimination</p> <p>2. Re-survey members in 2 years (Spring 2019)</p>	<p>On-going</p> <p>Autumn 2017</p> <p>Spring 2019</p>	<p>OPC meetings</p> <p>Stewart Selby, Alisdair Laird, Registrar, Website Admin, Industrial Officer</p> <p>Stewart Selby and Registrar</p>
Promote and Support Chaplaincy Research	<p>Support research conducted by members with bursaries</p> <p>Support proposals for European Research Institute for HealthCare Chaplaincy</p>	<p>Ongoing</p> <p>During 2017</p>	<p>Treasurer and small group</p> <p>President as member of ENHCC committee</p>
Support the Chaplaincy Profession	<p>Make available 2 free issues a year of Health and Social Care Chaplaincy as part of membership</p> <p>Build good relationships with other Chaplaincy bodies</p> <p>Engage with and support the work of the UKBHC to help the development of an appropriate register for chaplains</p> <p>Support chaplains in specific difficulties</p> <p>Maintain active participation in the End of Life Care national initiatives</p> <p>Build Minority Faith chaplains' support hubs in England - North, Midlands and South, to engage with and support Minority Faith chaplains</p> <p>Support GP Chaplaincy network</p> <p>Support Paediatric Chaplaincy network</p> <p>Explore possibility of a project relating to workforce development</p> <p>Develop plans for national chaplaincy week in October 2017, #HCCChaplainsWeek, £500 budget for promotion</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Through 2017</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Look at options to gather information</p> <p>October 2017</p>	<p>Registrar</p> <p>President</p> <p>OPC and President</p> <p>Regional Reps and President</p> <p>Meg Burton, Tony Brookes</p> <p>Minority Faiths Rep, Mohammed Seedat</p> <p>Fiona Collins and OPC</p> <p>Observer and OPC</p> <p>Fiona Collins, Meg Burton, Tony Brookes</p> <p>Jane Beach, Assia Shah, Steve Baker, Stewart Selby, Kathy Walters</p>
Training	<p>Organise annual study course</p> <p>Support and publicise regional training events across neighbouring regions</p> <p>Format approved guidance for the consideration of bursary applications</p> <p>Update application form to include equality questions</p> <p>Circulate and upload final versions to website</p>	<p>Conference in September 2017</p> <p>Through 2017</p> <p>Before September 2017</p>	<p>Registrar, Jean Fletcher and Sheffield chaplaincy team</p> <p>OPC Regional Reps</p> <p>Registrar</p> <p>Webmaster</p>
Terms and Conditions	<p>Monitor advertisements on NHS jobs and NHS Scotland jobs for Band 5 jobs that look as if they better fit the band 6 national profile and Band 6 jobs that look as if they better fit the band 7 national profile</p> <p>Send letters to employers in the above circumstances</p>	<p>On-going</p> <p>On-going</p>	<p>Registrar</p> <p>President or Industrial Officer.</p>



